


Exhibit 73

Excerpts of SW-SEC00236824

Short Message Report

Conversations: 1	Participants: 2
Total Messages: 695	Date Range: 11/2/2020 - 11/30/2020

Outline of Conversations

 **Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com); Griffiths, Harry (Harry.Griffiths@solarwinds.com)** • 695 messages between 11/2/2020 - 11/30/2020 • Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) • Griffiths, Harry (Harry.Griffiths@solarwinds.com)

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/4/2020, 11:41 AM
so much work around ![sad](https://statics.teams.cdn.office.net/evergreen-assets/skype/v2/sad/20.png)

HG Griffiths, Harry (Harry.Griffiths@solarwinds.com) 11/4/2020, 11:41 AM
will prevent alot of cases, and simplifies support on what they need to know before advancing to support hackers.

HG Griffiths, Harry (Harry.Griffiths@solarwinds.com) 11/4/2020, 11:42 AM
Yeah I know, you are doing the right thing though by creating future JIRA tasks to include various tweaks

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/4/2020, 12:00 PM
I talk like 2-4h per week with management about all the things that are broken in engineering. Not looking good. More senior people are leaving too. Currently there is no way we fix what is in Jira in next 5 years.

HG Griffiths, Harry (Harry.Griffiths@solarwinds.com) 11/4/2020, 12:01 PM
Oh no

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/4/2020, 12:01 PM
We filed more vulnerabilities then we fixed. And by fixed, it often means just a temporary fix for HF but the problem is still there and it's huge.

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/4/2020, 12:03 PM
I have no idea what we can do about it. Even if we started to hire like crazy, which we will most likely not, it will still take years.

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/4/2020, 12:04 PM
Can't really figure out how to unfuck this situation. Not good.

OF Fitzek, Ondrej (Ondrej.Fitzek@solarwinds.com) 11/5/2020, 1:48 PM
Yo, wanna take the palo alto?

HG Griffiths, Harry (Harry.Griffiths@solarwinds.com) 11/5/2020, 3:45 PM
Wen is the call planned

HG Griffiths, Harry (Harry.Griffiths@solarwinds.com) 11/5/2020, 3:53 PM
ah, she will call them in 17 mins

